



**Sedgwick County**



**EMS**

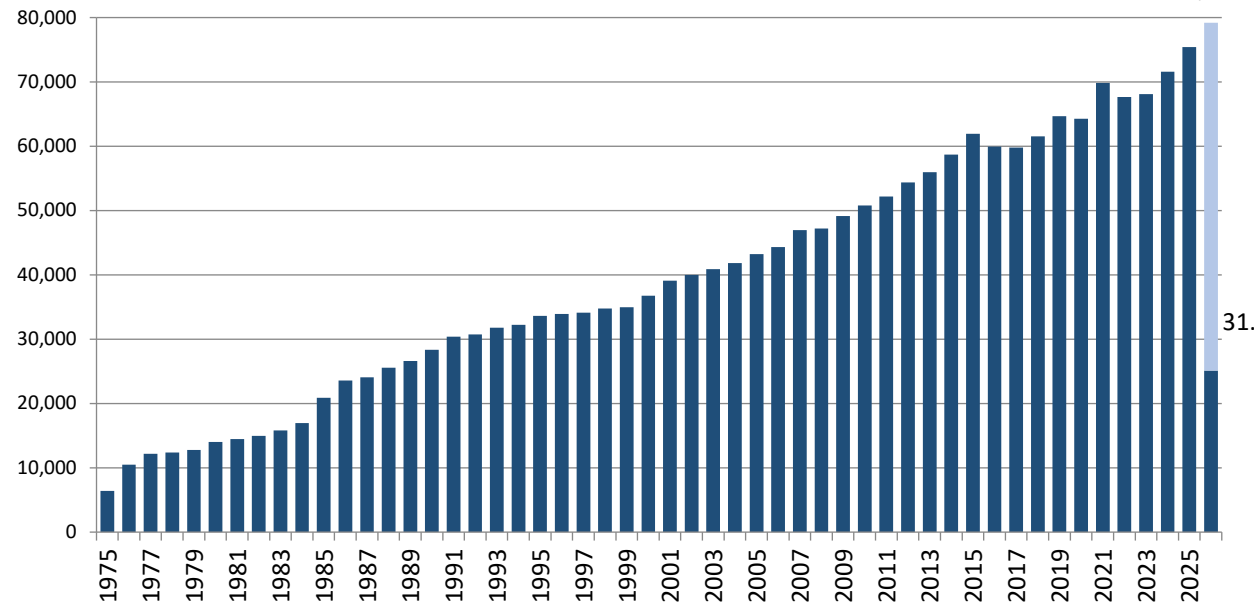


Monthly  
Operations Report  
April 2026

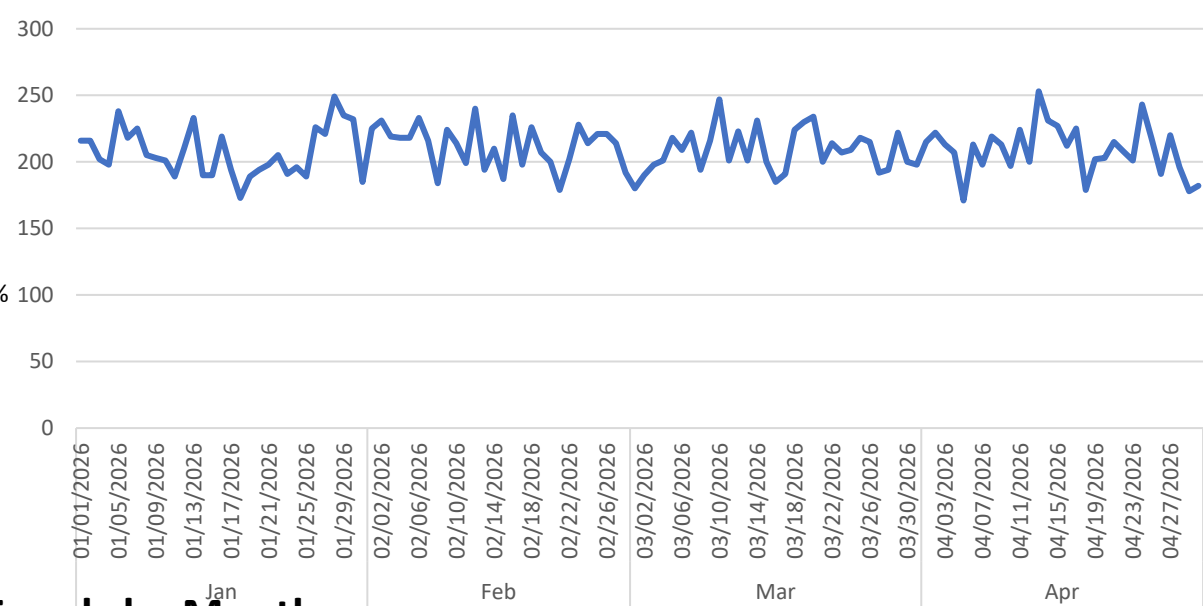
Prepared by Victor Okwo  
EMS Systems & Chief Data Officer  
May 11, 2026

# Call Volume & Response Time

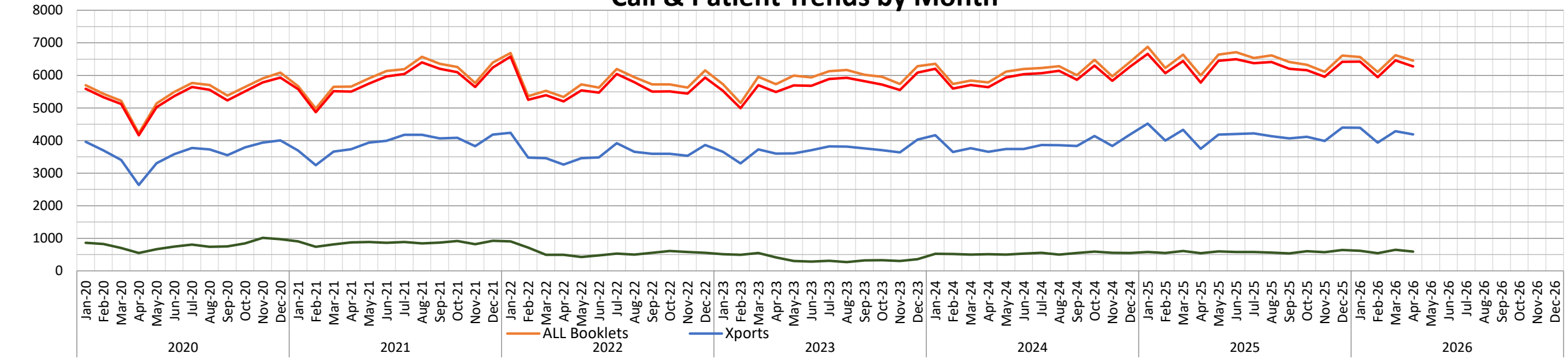
# Annual Call Volume



# Calls by Day



# Call & Patient Trends by Month



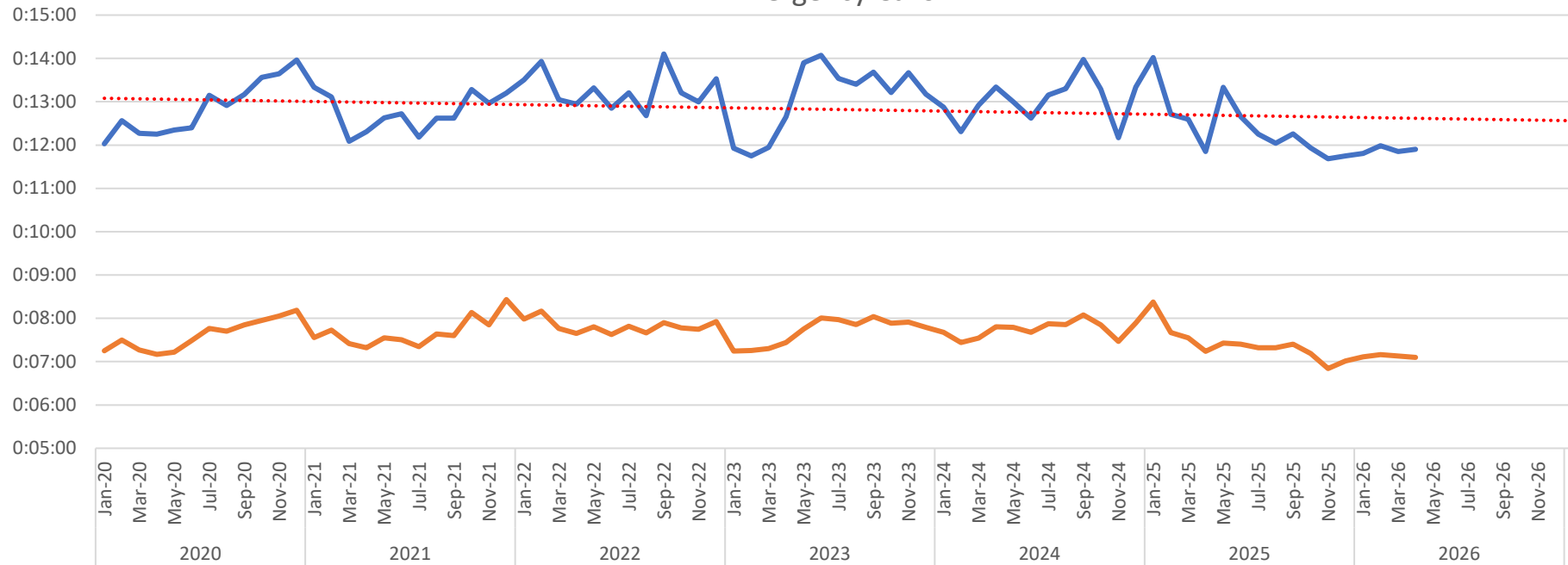
All Calls			Valid Calls			Transports				Non-Emergency		
Row Labels	Count of Call #	Avg/Day	Row Labels	Count of Call #		Row Labels	Count of Call #	Txport %	Txport Valid %	Row Labels	Count of Call #	Avg/Day
Jan	6426	207	Jan	5746	89.4%	Jan	4392	68.3%	76.4%	Jan	615	20
Feb	5948	212	Feb	5299	89.1%	Feb	3937	66.2%	74.3%	Feb	544	19
Mar	6464	209	Mar	5732	88.7%	Mar	4287	66.3%	74.8%	Mar	646	21
Apr	6276	209	Apr	5595	89.1%	Apr	4192	66.8%	74.9%	Apr	593	20
May			May			May				May		
Jun			Jun			Jun				Jun		
Jul			Jul			Jul				Jul		
Aug			Aug			Aug				Aug		
Sept			Sept			Sept				Sept		
Oct			Oct			Oct				Oct		
Nov			Nov			Nov				Nov		
Dec			Dec			Dec				Dec		
<b>Grand Total</b>	<b>25114</b>	<b>209</b>	<b>Grand Total</b>	<b>22372</b>	<b>89.1%</b>	<b>Grand Total</b>	<b>16808</b>	<b>66.9%</b>	<b>75.1%</b>	<b>Grand Total</b>	<b>2398</b>	<b>20</b>

CRV		
Row Labels	Count of Call #	Avg/Day
Jan	19	0.6
Feb	24	0.9
Mar	25	0.8
Apr	28	0.9
May		
Jun		
Jul		
Aug		
Sept		
Oct		
Nov		
Dec		
<b>Grand Total</b>	<b>96</b>	<b>0.8</b>

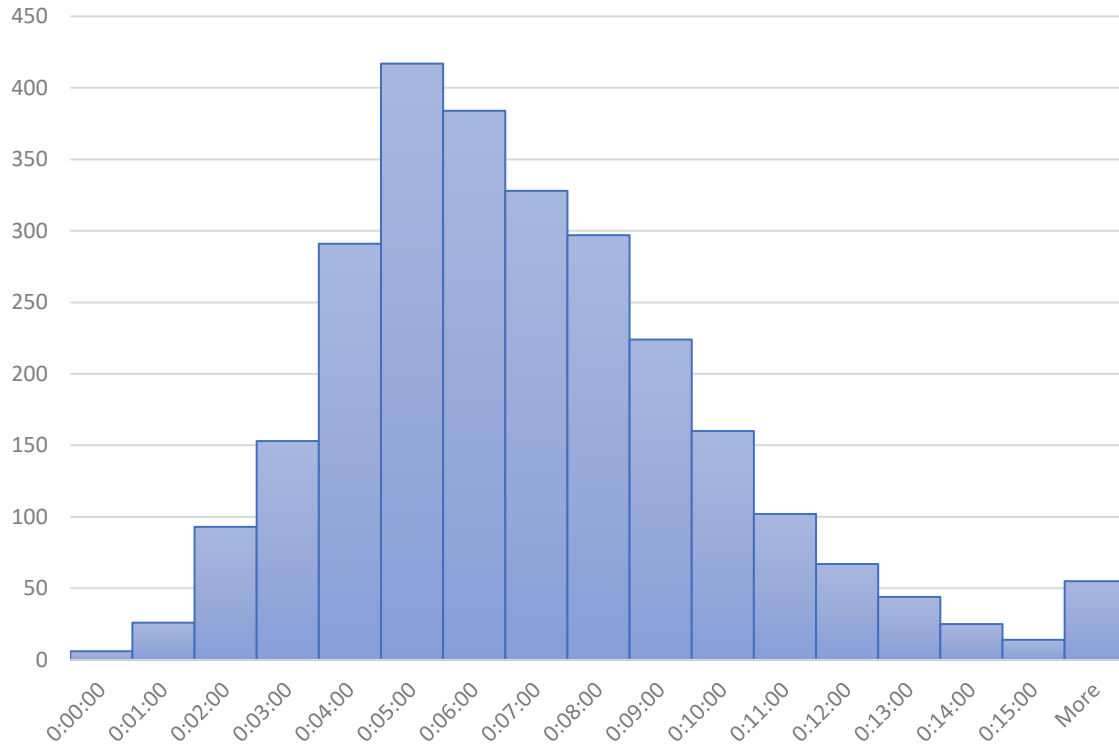
RT All Calls		
	Average of RT	90th %
Jan	0:07:07	0:12:19
Feb	0:07:06	0:12:17
Mar	0:07:12	0:13:18
Apr	0:07:04	0:12:17
May		
Jun		
Jul		
Aug		
Sept		
Oct		
Nov		
Dec		
<b>Grand Total</b>	<b>0:07:07</b>	<b>0:12:21</b>

RT P1 & P2 (Lights & Sirens)		
	Average of RT	90th %
Jan	0:06:35	0:10:45
Feb	0:06:31	0:10:39
Mar	0:06:29	0:10:32
Apr	0:06:25	0:10:32
May		
Jun		
Jul		
Aug		
Sept		
Oct		
Nov		
Dec		
<b>Grand Total</b>	<b>0:06:30</b>	<b>0:10:37</b>

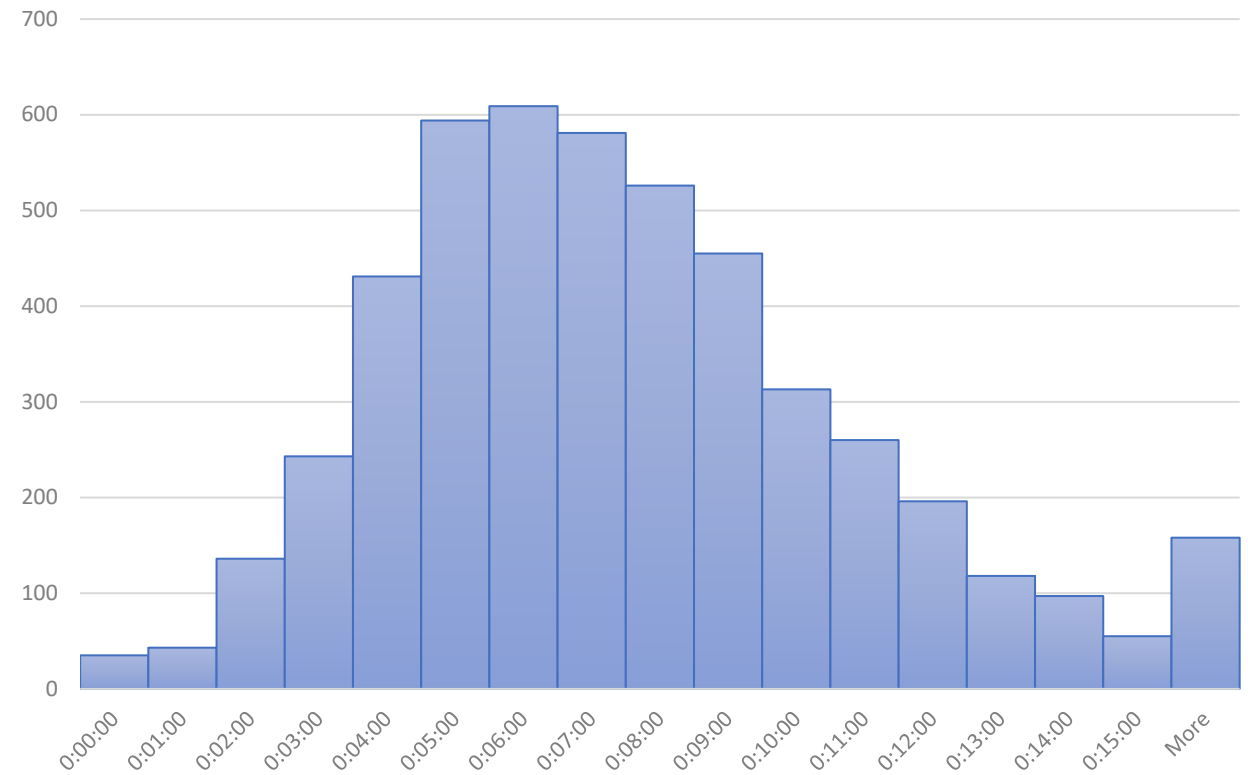
90<sup>th</sup> Percentile Response Time (RT)  
All Emergency Calls



P1 - P2 RT, April 2026



P1 - P6 Response Time (RT), April 2026



P1-P2 = Emergency, lights & sirens response  
 P3-P6 = Emergency, no lights & sirens response

"More" includes times where units stand-off due to scene safety

Response times (RT) are measured from dispatch to arrival on scene. EMS responds to calls using lights and sirens on Priority 1 and 2 emergency calls only, which was 55% of emergency calls in April.

# Staffing & Workload

Scheduled Unit Hours = 12,240

Produced Unit Hours = 12,128 (99%)

# Sedgwick County EMS Resource Deployment Schedule

revised January 2, 2024

	Unit	Post	Sunday		Monday		Tuesday		Wednesday		Thursday		Friday		Sunday		
Ambulance	21	11															
	22	12															
	26	14															
	27	16															
	31	20															
	32	2															
	33	3	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	
	34	4															
	35	5															
	36	6															
	37	7															
	38	8															
	39	9															
		25	45	0800-2000		0800-2000		0800-2000		0800-2000		0800-2000		0800-2000		0800-2000	
		29	5	0800-2000		0800-2000		0800-2000		0800-2000		0800-2000		0800-2000		0800-2000	
	42	14	1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		
	43	20	1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		
	23	10	1200-0000		1200-0000		1200-0000		1200-0000		1200-0000		1200-0000		1200-0000		
	41	15	1200-0000		1200-0000		1200-0000		1200-0000		1200-0000		1200-0000		1200-0000		
	28	10	1500-0300		1500-0300		1500-0300		1500-0300		1500-0300		1500-0300		1500-0300		
	24	12	1500-0300		1500-0300		1500-0300		1500-0300		1500-0300		1500-0300		1500-0300		
	45-46 (surge)	20	Varies		Varies		Varies		Varies		Varies		Varies		Varies		
DC	1	3	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	
	2	5	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	
	3	10	1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		
CRV	81	81	0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		
	82	B1 → 82	0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		
FR	11	B1	Varies		Varies		Varies		Varies		Varies		Varies		Varies		

DC = District Chief  
CRV = Community Response Vehicle

ALS First Response Vehicle Uptime			
	CRV 81 (Clearwater)	CRV 82 (Cheney)	Ambulances
Hours Scheduled	360	360	12,240
Hours staffed	358	348	12,128
Percentage staffed	99%	97%	99%

Monthly Unit On Duty %

